



# Harness the power of workplace conflict.



## Everything DiSC® Productive Conflict transforms uncomfortable encounters into stronger relationships.

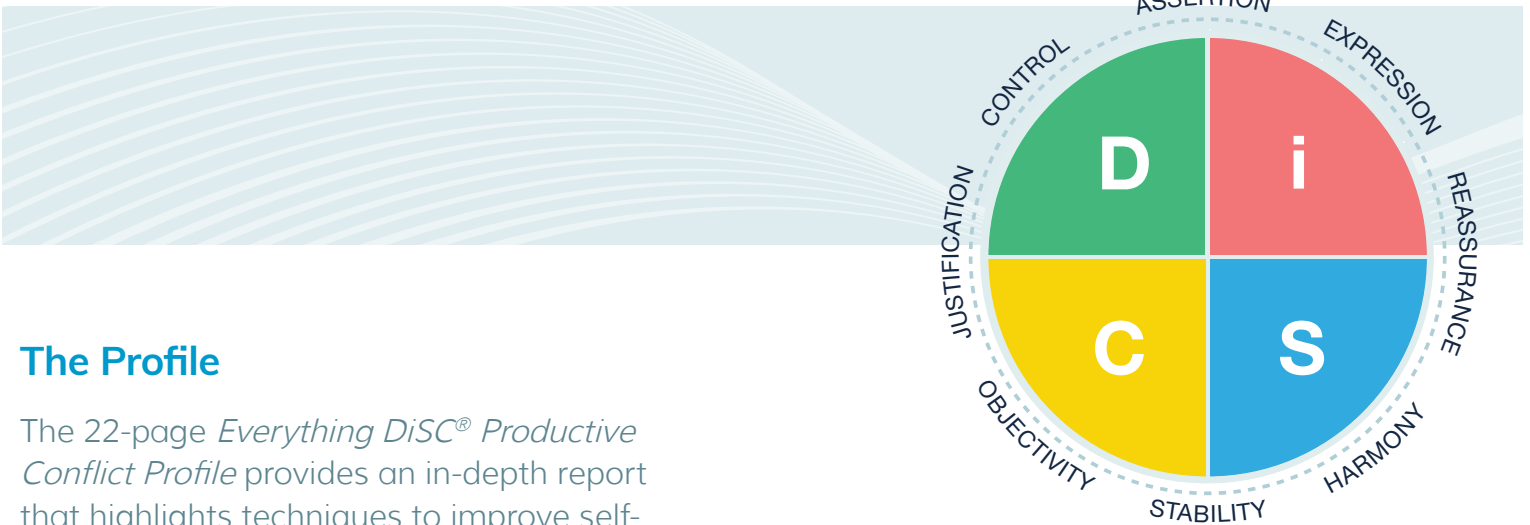
Workplace conflict is inevitable. *Everything DiSC® Productive Conflict* helps learners improve self-awareness around conflict behaviors. Rather than focus on a step-by-step process for conflict resolution, *Everything DiSC Productive Conflict* helps learners curb destructive behaviors so that conflict can become more productive, ultimately improving workplace results and relationships.

By increasing self-awareness around conflict behaviors, *Everything DiSC Productive Conflict* helps learners effectively respond

to the uncomfortable and unavoidable challenges of workplace conflict.

### With *Productive Conflict*, learners will:

- Explore the destructive and productive conflict behaviors of each DiSC® style
- Understand how to manage their response to conflict situations
- Discover communication strategies when engaging in productive conflict with colleagues



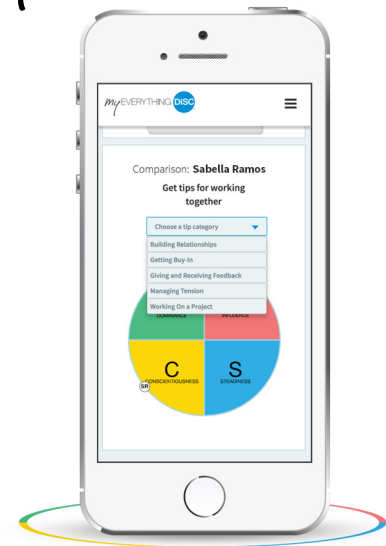
## The Profile

The 22-page *Everything DiSC® Productive Conflict Profile* provides an in-depth report that highlights techniques to improve self-awareness around conflict behaviors.

## KEY FEATURES

- **Customizable:** Online tailoring options make it easy to remove or rearrange pages, customize the Profile title, or print select sections.
- **Existing Data:** If learners have existing data from a previous DiSC® assessment, that data can be used with the *Everything DiSC Productive Conflict Profile*.
- **Your DiSC Style in Conflict:** The Profile contains highly personalized information that is specific to a participant's responses to the assessment and to their corresponding DiSC style.
- **Why do I do This?:** Learners discover the reasons behind destructive responses to conflict. This valuable information can also relate to conflict in non-work settings.
- **Changing Your Response:** With strategies to curb destructive responses, learners discover how to step back and reframe productive responses to conflict situations.

myEVERYTHING DiSC



Learners gain unlimited access to **MyEverythingDiSC®**, the mobile-friendly, interactive learning portal that provides on-demand insights about DiSC and strategies for applying DiSC to real work situations.

**HRA** Services  
Management Consultants

HRA Services, Inc.  
Post Office Box 818  
Chadds Ford, PA 19317  
610-869-4494 (O)  
610-869-4427 (F)  
www.hraservices.com